

# Consumer Sentinel Complaint Statistics and Trends for Colorado

January 1 - December 31, 2001

Total Number of Fraud and Identity Theft Complaints from Colorado Consumers = **3351**



**Fraud Complaints from Colorado Consumers = 2116**

## Top Fraud Complaint Categories for Colorado Consumers

Rank	Top Categories	Complaints	Percentage*
1	Internet Auctions	306	14%
2	Internet Services and Computer Complaints	230	11%
3	Shop-at-Home/Catalog Sales	228	11%
4	Advance-Fee Loans and Credit Protection/Repair	179	8%
5	Prizes/Sweepstakes and Lotteries	171	8%

## Top Fraud Complaint Categories Against Colorado Companies

Rank	Top Categories	Complaints	Percentage*
1	Internet Auctions	432	32%
2	Magazines and Buyers Clubs	348	26%
3	Internet Services and Computer Complaints	127	9%
4	Shop-at-Home/Catalog Sales	100	7%
5	Business Opps and Work-at-Home Plans	58	4%

## Amount Paid Reported by Colorado Consumers

Total No. of Complaints	Total Amount Paid Reported	Total Complaints Reporting Amt Pd	Percentage of Complaints Reporting Amount Paid	Average Amount Paid Reported**
2116	\$3,831,923	1556	74%	\$2,463

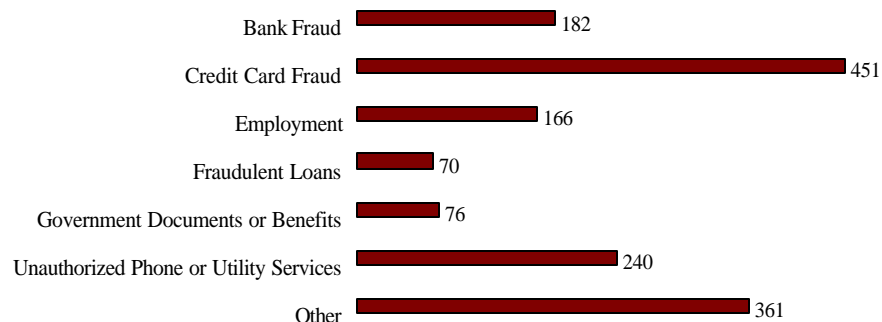
\*Percentage is based upon the total number of fraud complaints from Colorado consumers and the total number of fraud complaints against Colorado companies, respectively.

\*\*Average amount paid is based upon the total number of fraud complaints where amount paid was reported by Colorado consumers.



**Identity Theft Victims in Colorado = 1235**

## Complaints by Identity Theft Type<sup>1</sup>



<sup>1</sup> Note: Many identity theft victims experience more than one type of identity theft. These figures represent the number of identity theft complaints by type, NOT the number of identity theft victims.

## Top Identity Theft Victim Locations

Victim City	No. of Complaints
Denver	224
Colorado Springs	127
Aurora	104
Littleton	63
Arvada	40